

# GROUNDS

Well maintained grounds are vital for businesses promoting themselves to the world and for landlords/property managers who are looking after the needs of their residents. In addition, everyone appreciates living and working in a pleasant environment. We understand that for large business, retail and residential premises well maintained grounds can also help to ensure that target property prices are achieved. As a result, we completely understand the importance of well-maintained areas.

Our grounds and gardening team are very experienced and take great pride in their workmanship. Be it lawn maintenance, weed control, landscaping, or site clearance our trained team of staff will carry out one off projects in addition to the annually contracted visits at intervals determined by you.

As well as regular mowing, lawns are treated using lawn weed and feed applications. This is applied using a lawn spreader to allow for even application. Following mowing all lawn cuttings are removed from site.

All severe moss affected areas are brushed and scraped before a bio-degradable moss and alga killer is applied. Allow 10 days for this to take effect.

Where necessary, pressure jet washing can be used to remove even the most ground in dirt from a wall, path or driveway. To improve the presentation of bare borders a combination of bark and wood mulch can be laid. The shape of border(s) may also be changed to improve appearance. Where requested we can replant an area to suit. We normally recommend a combination of Hebe, Escallonia and Euonymus as these plants provide a balance of colour and are generally easy to maintain.

Where required overgrown hedges and shrubs will be cut down to make safe and improve their appearance. A wood chipper is employed to remove any waste.



The following are the areas in which we provide our core commercial cleaning:

- Communal cleaning – apartment complexes
- Industrial cleaning – factories, warehouses and distribution centres
- Office cleaning – all levels of commercial offices

Before undertaking any work a member of the Airwaves Facilities Management team will conduct a site visit, preferably accompanied by you, so that the options available to you can be fully explored. This will include the frequency of visits, the areas that you wish us to

concentrate on and the nature of the work. Once finalised a schedule of work will be submitted together with a quote for carrying out that work. In most cases this will be one of two options;

1. A member of the Airwaves Family – annually contracted visits at frequencies recommended by us but determined by you
2. One off deep cleans

Whatever you choose our committed team of smart and highly trained staff, all of whom are CRB checked, will ensure that your premises are maintained to the highest standard. Close supervision from our management team with scheduled inspections together with regular reports recording the work that has been done give peace of mind leaving you free to manage and concentrate on your business.

# CLEANING

# WINDOW CLEANING

In addition to cleaning, Airwaves Facilities Management has also established its reputation on the quality of its window cleaning services. This also remains at the heart of what the company still provides. Furthermore, the experience that we have gained over many years means that we can provide a range of solutions for both commercial and residential properties.

Before undertaking any work a member of the Airwaves Facilities Management team will conduct a site visit, preferably accompanied by you, so that the options available to you can be fully explored. This will include the frequency of visits and the extent of the work. Once finalised a schedule of work will be submitted together with a quote for carrying out that work. In most cases this will be one of two options;

Windows are cleaned using the latest in water fed pole system technology. More commonly known as the 'Reach & Wash' system, our team of trained operatives will provide a deep clean of all your windows up to a height of 65 ft. Glass and carbon fibre water poles telescope up to the equivalent of 5 storeys and deliver 100% pure water to the window via a double trim brush. The use of pure water produces a superior finish, removing more dirt and ensuring that windows are streak free and cleaner for longer. Surfaces which can be cleaned using 'Reach & Wash' include:

- Window glass
- Window frames
- UPVC fascias
- UPVC soffits

By removing the need for ladders and cherry pickers, 'Reach & Wash' is cost effective, safe and unobtrusive. As no chemicals are used in the cleaning process the method is also environmentally sensitive.

As with all Airwaves services our team of trained staff ensure that your windows are maintained to the highest standard. Close supervision, together with regular reports recording the work that has been done to give you peace of mind which leaves you free to manage your business.



# WASTE REMOVAL

**Why order a skip when you can have someone visit your house, office or factory and clear the waste for you? Not only will Airwaves Facilities clear your waste but we also sort it and dispose of it at a licensed disposal station. Wood, bricks, metal, plastics, white goods and TV's are re-cycled with the remainder taken to landfill.**

Before undertaking any work a member of the Airwaves Facilities team will conduct a site visit, preferably

accompanied by you, so that the scope of work can be fully explored.

Once finalised a schedule of work will be submitted together with a quote for carrying out that work.

Close supervision together with a report recording the work that has been done to give you peace of mind which leaves you free to manage your business.



## OUR SERVICES INCLUDE

House clearances – including garages and sheds.

Commercial rubbish removal – single offices to whole blocks.

Removal and disposal of excess domestic waste from bin storage areas.

Removal and disposal of white goods, TV's and monitors.

End of tenancy clean ups.

Tidying and clearance of gardens.

Our work ranges from the one off removal of abandoned items to full site clearances.



# JET WASHING

Using the latest in High Pressure Jet washing equipment, Airwaves Facilities Management provide a professional cleaning service which is ideal for returning the appearance of surface materials such as paving slabs, blocks, wood, tarmacadam, concrete, brick, glass, UPVC and plastic to its original state.

In so doing we will also make surfaces safe through the removal of slippery material such as algae, moss, lichen, mud and grime.



## PAINTING AND DECORATING

Painting and decorating can refresh a commercial property when it has grown a little tired and needs light refurbishment.

From simple touch ups to full re-decorations Airwaves Facilities will reinvigorate the look of your property

and all our work is carried out by City and Guilds qualified accredited staff.

When you call us we will help you to explore your options and produce a solution to meet your needs.

During internal work, carpets are protected at all times and access to residents maintained. Work is only carried out between the hours 9am – 5pm Monday to Friday unless otherwise required.

Close supervision, together with a report of the work that has been done, provide you with peace of mind which leave you free to manage your business.

### SPECIFIC SERVICES INCLUDE

Internal painting and decorating including walls, ceilings, staircase, landings and all woodwork

Internal wallpapering

External painting



## REPAIRS & MAINTENANCE

Where minor concerns are allowed to persist they can lead to larger problems and a bigger repair bill. Furthermore, failing to deal with repairs can be a significant cause of frustration amongst employees and residents.

To prevent this happening Airwaves Facilities Management ensure that all repairs and replacements are dealt with quickly and effectively. Our services include checking and/or replacing:

- Internal and external light bulb and lamps replacement;
- Fluorescent light starters (as required);
- All general electrical works including replacing lights, switches,

sockets including installation or repairs to all external lighting, intercoms.

▪ Repairs & maintenance e.g. fixing staircase nosings, handrails, letterboxes, replacing glazing and door handles etc

▪ Planned maintenance insurance works, carpet fit outs, plaster boarding, door installation, carpentry

▪ Site set ups – Key safe, fire document box (With register) and noticeboard

▪ Grit bin installations

## CARPET CLEANING

Our professional and effective carpet cleaning services will help your company maintain a clean and healthy workplace. Well maintained carpets are a vital tool for businesses promoting themselves to the world and landlords/property managers looking after the needs of their residents. Airwaves Facilities Management will always visit your premises to survey the nature of the task and to quote for the work. Subject to your approval all our work is carried out according to methods recommended by the National Carpet Cleaning Association. The work is likely to be one of the following:

A restoration clean

A maintenance clean

A thorough deep clean

Depending on the nature of the clean we will adopt one of the following;

- Hot water extraction for heavily soiled carpets and restoration cleans – Having been vacuumed, a pre determined spray is applied to the carpet followed by a rotary scrubber with a soft brush to assist the pre spray in breaking up the dirt. The rinsing process removes the dirt and a rotary soft pad is then used which removes any moisture. Finally, large fans are used to dry the carpet.
- Encapsulation cleaning for maintenance and surface cleans – Having been vacuumed the carpets are sprayed with a polymer solution which breaks up dirt particles ready for vacuuming once dry. Once sprayed we use a rotary pad which is slightly aggressive and this is worked in conjunction with the polymer solution to remove the most stubborn dirt. The polymers are left to dry before a final vacuum. Used on a regular basis this is an excellent way to retain your carpet in its original condition.

replaced once dirty and this process is repeated until the carpet is thoroughly cleaned. Dryers are used to speed up the drying process.

▪ Low moisture bonnet cleaning for maintenance and surface cleans – Having been vacuumed the carpet is sprayed with a special solution before a slow rotary machine with a soft pad (sprayed with the same solution) is taken over the carpet to mop up surface dirt. The pad is